

Privacy Notice - First Aid (EN)

PSA-Z may process your personal data when you require medical attention while you are at our location. This privacy notice covers the personal data we process from you in this instance.

PSA Zeebrugge NV ("PSA-Z", "we", "us"), having its registered office at Caxtonweg K140-143, 8380 Brugge (Belgium), with company registration number 0808.254.478, is responsible for processing your personal data.

If you have any questions in regards to the personal data we process of you or you want to exercise your rights, you can contact us at infogdpr@globalpsa.com.

What personal data do we process?

We process personal data we will collect directly from you, i.e. name, first name, Alfapass number (if applicable), description of circumstances and medical condition, witnesses, and any other information that might be deemed required at the time first aid is provided to you.

We will store your personal data for as long, yet no longer as legally required.

Why and how do we process your personal data?

When you require medical attention, we will process your personal data to provide you with the necessary first aid and in order to comply with the Code on Well-being at Work.

On what grounds do we process your personal data?

We process your personal data on the legal ground of consent, compliance with a legal obligation and legitimate interest pursued by the controller, respectively article 6.1 a) c) and f) and article 9.2 a), b), c), h) and or i) of the General Data Protection Regulation (2016/679).

Do we share your personal data with third parties?

In case this is required for the processing activity your personal data can be shared with other entities in the PSA group. Where we have contractual obligations, your personal data can also be shared with our partners (e.g. CEWEZ, insurance company). We ensure that these recipients process your personal data in compliance with the applicable legislation. Where recipients process your personal data outside of the European Economic Area we will conclude the necessary (contractual) safeguards (e.g. EC Standard Contractual Clauses or similar contractual safeguards) in order for your personal data to have an adequate level of protection.

When this is required we will also share your personal data with other medical professionals (emergency staff, hospital, occupational physician, etc.)

If it is legally justified or required, your personal data can also be passed on to the competent authorities or other authorities involved in law enforcement (police, customs, investigation judge, etc.).

How do we keep your personal data safe?

We take technical and organisational measures to ensure that your personal data is protected from unauthorized access, deletion or unlawful processing. We will make reasonable efforts to ensure that your privacy interests are protected in accordance with the applicable laws.

What are your rights in regards to your personal data?

You have the right to access your personal data and to correct it in case it is inaccurate or incomplete, have it removed or its processing restricted, to obtain a copy of your personal data, all if the legal conditions for these rights have been met.

You have the right to file a complaint with the Belgian Data Protection Authority (DPA) in connection with the processing of your personal data by us. You can contact the DPA at contact@adp-gba.be or by mail at Gegevensbeschermingsautoriteit, Drukpersstraat 35, 1000 Brussel.

Last updated September 2025.